

Terms and Conditions

Sony Store Secret Santa Delivery Service

Sony (Malaysia) Sdn. Bhd. ("**Sony**") maintains the website [insert URL] ("**Site**") and is responsible for this **Sony Store Secret Santa Delivery Service** ("**Campaign**").

Sony reserves the right to cancel or amend the Campaign and the terms and conditions of this Campaign ("Terms and Conditions") at any time without prior notice. Any changes will be posted on the Site.

Qualifying Participants

1. The Campaign is open only to participants who are residents of Malaysia over the age of 18 years as at the date of participation. Participants who are below the age of 18 years old are required to obtain the consent of their parents or guardians to participate in this Campaign.
2. You warrant to indemnify Sony against any and all claims in relation to your participation of this Campaign and breach of its Terms and Conditions contained herein. Sony's rights are hereby expressly reserved.
3. Employees of Sony and its affiliates, advertising and promotion agencies of Sony together with their employees, and immediate family members and/or those living in the same household of each of the aforesaid persons are not eligible to participate in this Campaign.
4. Sony reserves the right to disqualify and/or exclude any entries from the Campaign, for any reason and for no reason, including without limitation, violation of any portion of these Terms and Conditions.
5. You ("Customer") are eligible to join the Campaign only if you agree to and accept the following terms and conditions ("Terms and Conditions")

Campaign Rules

1. Campaign period is from 18 November 2024 to 5 January 2025 ("Campaign Period").
 - a) Purchase period* is from 18 November 2024 to 5 January 2025 ("Purchase Period").

* Purchase date will be regarded as the date shown on the receipt regardless of delivery date or date of item received
2. Customer must purchase a minimum of RM200 from Sony Store, BBCC or Sony Store, The Curve (each a "Sony Store") during the Purchase Period to qualify for free gift wrap and delivery within **West Malaysia only**.
 - a) Pre-order items are excluded from the Campaign.
 - b) Bravia products and Soundbars are not eligible for free gift wrap.
 - c) Delivery is subject to final approval of Sony Store staff.
 - d) Purchases under RM200 may be eligible for gift wrapping subject to Sony staff discretion.
3. Purchases will be inspected with the Customer prior to gift wrapping.
4. Where applicable, Customer shall be given the serial number to ensure that the inspected product and delivered product is the same item.
5. Purchases will be sent out on the next business day.
6. Gift wrapped products are to be wrapped in another outer carton box. Upon arrival, customers are to open the outer carton box to check condition of the gift-wrapped box.
7. No exchange of products is allowed after purchase.
8. Sony shall not be liable for any non-delivery or damaged products after inspection by Customer.

Liabilities

1. Sony cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any entrant entering the Campaign or as a result of entering the Campaign. Sony is not responsible for any safe custody, return, non-delivery or missing entries, late, misdirected, problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any app, or any combination thereof, including any injury or damage to Customer's or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the Campaign.
2. By entering the Campaign, you agree that no claim relating to such losses or injuries (including special, indirect and consequential losses) shall be asserted against Sony, its parent companies, affiliates, directors, officers,

employees or agents from any and all losses, damages, rights, claims and actions of any kind resulting from the Campaign, including without limitation, personal injuries, death and property damage.

Use of Personal Information

1. All information, including personal information ("Information") submitted or known to Sony and/or its affiliates in connection with this Campaign will only be used for the purposes set out in and treated in accordance with these Terms and Conditions and those stipulated in the Privacy Policy of Sony at <https://www.sony-asia.com/microsite/privacypolicy/my/> ("Privacy Policy").
2. In addition to those stipulated in the Privacy Policy, by entering the Campaign, you agree:
 - (a) to the use of the Information, without compensation, for Sony's promotional and marketing purposes; and
 - (b) to the use of the Information, without compensation, for the purpose of administration in relation to the Campaign.

Miscellaneous

1. Sony reserves the right, in its sole discretion, to terminate or suspend this Campaign without any liability to you should there be unforeseeable events which in Sony's absolute opinion may jeopardize the process of the Campaign.
2. Sony reserves the right to amend/change the Terms and Conditions without any liability to the participants.
3. In the event of disputes regarding the Campaign or the Terms and Conditions of the Campaign, Sony shall have the right to make the final decision.
4. The Terms and Conditions of this Campaign shall be governed by and construed in accordance with the laws of Malaysia.